

User Registration and Long-Loan Agreement for Mobility Equipment

Date from	Date To	Number of Days	
<input style="width: 90%;" type="text"/>	<input style="width: 90%;" type="text"/>		<input style="width: 90%;" type="text"/>

* Title	First Name	Surname	Date of Birth
<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>
Users Address		Delivery Address	
<input style="width: 98%;" type="text"/>		<input style="width: 98%;" type="text"/>	
<input style="width: 98%;" type="text"/>		<input style="width: 98%;" type="text"/>	
Postcode:		Postcode:	Drop Off: Collect:
<input style="width: 98%;" type="text"/>		<input style="width: 98%;" type="text"/>	
Telephone No:		Email:	
Emergency No:			
<input style="width: 98%;" type="text"/>		<input style="width: 98%;" type="text"/>	
Proof of address i.e., Driving licence, Utility bill etc.		Use of the Scooter / Wheelchair:	
Have you had a fit or seizure in the last 12 months? Yes / No Do you suffer from any other medical condition that might impair the safe use of Powered equipment? Please specify		Weight: <input type="checkbox"/> Up to 12 St (75kg) <input type="checkbox"/> 12 - 16 St (100kg) <input type="checkbox"/> 16 - 18 St (115kg) <input type="checkbox"/> 18 - 21 St (134kg) <input type="checkbox"/> 21 - 35 St (222kg)	

We reserve the right to decline the hire of equipment or to request evidence from a general practitioner (GP), optician or other qualified assessor about a customer's ability to operate mobility equipment safely.

How did you hear about us?

Scooter Hire	Delivery	Temp Mem	Total	Paid
<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>	<input style="width: 95%;" type="text"/>

Please turn over for the Term and Conditions of the Hire

Office Use		Office Use	
Number on Equipment	<input style="width: 95%;" type="text"/>	Date Returned	<input style="width: 95%;" type="text"/>
Number on Charger	<input style="width: 95%;" type="text"/>	Checked by	<input style="width: 95%;" type="text"/>
		Paperwork Done	<input style="width: 95%;" type="text"/>

*This information is held and used for legitimate purposes in regard to hiring equipment in accordance with the details registered under the GDPR & Data Protection Act.' Full details of our privacy policy can be found at www.sedcat.org.uk and at Castlepoint Shopmobility office. We do not share your details with third parties outside of the Wessex Shopmobility group.

Terms and Conditions for the Hire of Mobility Wheelchairs and Scooters

*In consideration of **sedcat** hiring to me a self-propelled or powered wheelchair / mobility scooter under the terms and conditions of this hire scheme, I undertake to comply with the following conditions: -*

1. To always take due care of the wheelchair/scooter and not to leave it unattended at any time unless safely parked out of the way of pedestrians and immobilised and, if applicable, its key removed. When the wheelchair/scooter is kept at my address or a temporary address during the hire period, and I will keep the equipment in a clean, dry and secure premises when not in use
2. To **not use the equipment on sand or water** as this will cause damage to both its general operation and your own safety. For powered equipment it will also cause damage to their electrical drive systems.
3. The equipment is designed to be operated safely on **flat, level and dry surfaces for the weight** which was declared at the time of booking. The use of the equipment on all other surfaces and/or for users whose weight is over that which has been declared will result in damage to the equipment which the hirer will be liable for
4. The user will exercise due care and attention at all times whilst using the wheelchair/scooter. In accordance with the terms of the insurance policy **sedcat** are responsible for the first £250 of any claim arising. This amount or part thereof may be passed on to the person using the vehicle at the discretion of the Manager of **sedcat**. In the case of theft, LIABILITY COULD EXTEND TO THE TOTAL COST OF ITS REPLACEMENT
5. Users of wheelchairs/mobility scooters **do not** have any legal right of way on footpaths or roads and that the equipment should not be used on roads except for the purpose of crossing from one side to the other or when footpaths are blocked. Users will take due care and diligence when passing any obstruction
6. Users will always be aware of the safety of pedestrians and that pedestrians have right of way. To take special care when turning corners, manoeuvring in tight spaces and when reversing, and to reduce the speed of powered equipment when using in crowded areas / shops / restaurants, etc. **Equipment should never be used whilst under the influence of alcohol or illegal drugs or medication that could impair the user's ability to safely operate the equipment**
7. Users will inform a member of **sedcat** staff immediately of any faults or problems with the equipment our contact details are Mon to Fri 9am – 4pm, Sat 10am – 3pm (closed Bank Holidays) telephone 01202 534027 after hours 075 35359513
8. Users **must charge the battery** of all electrically powered equipment overnight regardless of the amount of use the equipment has had. A 'Callout fee' may be charged for the replacement of equipment due to its flat battery
9. Hirers will not allow any other person to use the equipment or carry pets or another passenger regardless of age. Mobile phones and or headphones are not to be used when operating the equipment
10. Hirers may not take the scooter/powerchair more than a 15 mile radius from Castlepoint Shopmobility Bournemouth
11. Equipment is to be returned in the same condition in which it was hired to either the **sedcat Castlepoint Shopmobility office** at or before the agreed return time, or alternatively have the equipment ready and for the hirer to be present at the pre-agreed time for the equipment/s collection
12. All users of a wheelchair/scooter do so at their own risk and **sedcat** accept no liability whatsoever for any injury, loss or damage whatsoever suffered by any user whilst operating or using the equipment except in so far as injury, loss or damage results directly from the failure of **sedcat** to keep the wheelchair/scooter property maintained
13. In the event you cause accidental injury or damage to third party property and make a claim where you can also claim under another insurance policy in force at the time of the loss, our insurance company will only pay our share/portion of the claim. You must disclose to us details of the other insurance policy in force including the insurer and policy number
14. **sedcat** reserves the right to vary the terms of the scheme at any time and will notify all active members in writing and to refuse the hire of equipment to customers not complying with these conditions

I declare that I have received and understood the instructions for operating powered equipment. I confirm that as far as I am aware, I do not have any condition or uncorrected eyesight problem which would impair my ability to safely operate a powered scooter/wheelchair which is to be lent/hired to me and I hereby accept all of these Terms and Conditions.

Signed _____ Print Name _____ Date _____